



# Quality Control

Instructed by Bob McCray, Linkon Safety

The project manager, along with the field supervisors, is responsible for insuring the quality of work, according to standards developed by the company and implemented by the project team.

Upon completion of this module, the participant will be able to:

- Describe the project manager's role in the total quality management (TQM) process
- Know the fundamentals of a comprehensive TQM process as it relates to a project
- Present the objectives of an effective TQM process and explain the basic steps in it's implementation
- Determine and document the cost of rework
- How to develop a project quality checklist

Tuesday  
**March 13, 2012**  
Or  
Wednesday  
**June 27, 2012**

5:00 to 8:00 pm  
At ABC So-Cal

**ABC Member \$110**  
**Non-Member \$170**  
**SE - 2 no charge**

Reservation deadline is one week prior to the event. There will be no refunds given for cancellations after the deadline.

Company Name: \_\_\_\_\_ Phone: (\_\_\_\_) \_\_\_\_\_

Street Address: \_\_\_\_\_ Fax #: (\_\_\_\_) \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Attendees: \_\_\_\_\_

MC / VISA # \_\_\_\_\_ Exp. Date: \_\_\_\_\_ Bill Company: \_\_\_\_\_ CVC Code: \_\_\_\_\_

AMT \$ \_\_\_\_\_ Authorized Signature: \_\_\_\_\_

*There will be no refunds given on cancellations after the reservation deadline date of one week prior to the event. Anyone who has made a reservation and does not attend the event without canceling shall be billed for the full amount, including journeymen registered at no charge to the company.*